



# the bloom™ way to better hearing

9 reasons to choose bloom™  
hearing specialists for your  
perfect hearing solution

**bloom**™  
hearing specialists



**We are bloom™ hearing specialists and we are here to help you find the best solution for your hearing.**

We believe that no-one creates better hearing solutions than you, our customer.

Hearing well is vital to enjoying the things most important to you, such as family, social activities, hobbies and work.

Hearing loss affects you emotionally, mentally and physically and can leave you feeling isolated. It doesn't have to be that way.

bloom™ can help you regain your confidence and start living life to the full again.

Our team of experts pride themselves on their customer service and the expertise they can offer you. With a wide range of hearing aid styles and technologies let bloom™ help you take control of your hearing.



## Free Hearing Assessments

Your journey to better hearing starts with our comprehensive assessment. We will fully check your hearing and hearing health through:

- a lifestyle review to help our Hearing Aid Audiologist understand how and where you experience difficulties in everyday situations
- a hearing assessment that produces a measurement of your existing hearing capabilities, from which our Hearing Aid Audiologist will produce an audiogram
- a straightforward explanation of what the audiogram tells our Hearing Aid Audiologist about your hearing
- recommendations and positive options to consider, as well as providing peace of mind that complete hearing solutions are available

One of the best hearing tests I've ever had, great attention to detail and the way the information was presented to me was great.

*Mr S, Doncaster*

I received excellent service when being tested for my hearing, with all options fully explained. I was never pressured or made to feel that time was critical.

*Mr F, Hexham*



## Free Home Visits

At bloom™ we understand that it's not always easy to get out and about so if you can't come to us then we'll come to you!

We are specialists in providing hearing healthcare in the home and are even able to carry out hearing assessments, hearing aid fittings and aftercare.

I really like the fact that your audiologist can come to me as I'm housebound. It makes such a difference and I really appreciate it.

*Mrs M, Stockport*

The service I receive every time I have an appointment is first class, and your audiologist who came to my house, is always good and explains everything easily.

*Mr B, Chorley*

Your staff are very friendly and give good advice that you can trust. The fact that bloom hearing does house calls is a bonus. Highly recommend them.

*Mr N, Twickenham*



## Same Day Fit

With bloom™ there's no need to wait for better hearing. We stock a wide range of hearing aids that are available to be fitted as soon as you've had your hearing tested.

Your audiologist was on time to see me at my house, was very friendly and completely thorough and knowledgeable, answering all my questions and was not restricted by time.

At the end of all the tests he explained the price structure clearly and his reasons for recommending the WIDEX UNIQUE 110 which I eventually purchased and an added bonus was that he was able to supply me with the two hearing aids there and then, programming them whilst he was with me.

He explained the warranty provisions and the extent of his local 'back up' for the next two weeks together with the 60 day 'trial/return' period if circumstances warranted this.

Altogether, even less than 24 hours after his visit, I am pleased with the result and look forward to being back to a 'normal' life again as far as conversations, etc. are concerned.

*Mr V, Sheffield*



## Free Trial

To ensure we have got the right hearing solution for you, our no-obligation trial\* gives you the opportunity to experience better hearing for yourself over 2 weeks.

*\*available on most styles and fittings*

Having been through the NHS with a tinnitus condition without satisfaction, bloom worked with me in a concise step by step manner proving there is successful treatment out there.

Benefited immensely from their free product trial which lead me to seeing a real benefit to my health over time. Have now purchased a hearing aid which has nullified most of the tinnitus effects completely and improved my sleep a great deal.

Would recommend these professionals to anyone and most certainly tinnitus sufferers who have been left down elsewhere.

*Mr B, Nottingham*

I can try hearing aids on trial first before buying unlike other hearing care specialists who make you buy first and then try and get money back if not suitable. Also take time to listen and try and tune and tweak hearing aid until right.

*Mrs C, Hexham*



## Money Back Guarantee

We are so confident that you'll be happy with our hearing solutions and services that we give you a 60-Day Money Back Guarantee.

My husband recently upgraded his bloom aids and was so impressed not only with the new aids but also the care taken by your Hearing Aid Audiologist so he persuaded me to try them myself as I was not particularly happy with my current supplier.

Again the care and attention was exceptional. I have already recommended bloom to someone who has severe hearing problems as well as generally speaking highly of them to friends and interested parties.

*Mrs H, Chelmsford*



## Connectivity at Home

For added convenience and an enhanced hearing experience we offer a wide range of assistive listening devices. These simply connect to your TV, landline and mobile phone and the sound is sent directly to your hearing aids – no wires, no fuss!

The hearing aids are more comfortable to wear than NHS (smaller) and the device linked to TV is a great help. Staff are pleasant and well trained.

*Mrs D, York*

bloom pointed out to me the advantages of the new hearing aids and the Phone DEX, it looked good so I agreed to the purchase. I find the new hearing aids much improved and the Phone-DEX is absolutely marvellous. I can hear people's accents again now whereas they all sounded the same before. When I told bloom this they said there is a TV-DEX that does the same thing so I purchased one of those. I now enjoy the benefits of hearing the TV clearly as well, its all so marvellous and clear.

It makes my life much more enjoyable again. You have a wonderful straightforward service. I want to thank you for providing it all.

*Mr B, Upton Upon Severn*





## 4 Year Warranty

Get four years peace of mind for your hearing aids at no extra charge!

Nothing is to much trouble, your service is second to none and after 6 years with you it's still as good as day one thanks.

*Mr B, Goole*

The specialist I first met restored my hearing beyond my wildest expectations.

Having subsequently moved it was necessary to have my hearing aids inspected by your branch in Frimley.

To my great delight I was greeted by your team in Frimley, headed by your charming Hearing Aid Audiologist, like a long lost friend and my hearing aids were cleaned and serviced so very very professionally.

Congratulations to the whole bloom organisation for SERVICE WITH A SMILE.

*Mr W, Walton On Thames*



## Free Aftercare For Life

To ensure the lifespan of your hearing aid we provide free aftercare for as long as you have them.

We'll make sure they are working properly with free cleaning, servicing and check-ups, as well as routinely reassessing your hearing and adjusting the hearing aids accordingly.

General attention to the customer.  
Any problem is dealt with virtually immediately.

Constant 6 month check-ups. Friendly and helpful staff and frequent information of improvements as they occur.

*Mr P, Wedmore*

The service I have received has been excellent and the follow-up first class.

I am so grateful to your Hearing Aid Audiologist and her patience is amazing.

She has been so helpful when I have had problems, nothing too much trouble for her.

*Mr S, Plymouth*



## Repair or Replacement Service

At bloom™ we are always here for you so in the unlikely event that your hearing aids need to be repaired then we aim to fix the problem and return them within 24 hours (1 working day).

If we cannot repair and return your hearing aids within 24 hours, then we'll lend you temporary replacements to keep you hearing, free of charge.

Helpful and very pleasant staff.  
Quick and free repairs.

*Mrs R, Bury St Edmunds*

I have always enjoyed excellent service from you, particularly with a recent repair which took just two days.

*Mr E, Carbrooke*



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